

# State Street Australian Equity Fund

ARSN 139 341 978

APIR SST0048AU

## Product Disclosure Statement

**Issued** 22 November 2024 by State Street Global Advisors, Australia Services Limited ABN 16 108 671 441, AFSL 274900 (“**Responsible Entity**” or “**SSGA, ASL**”)

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### Contact Details

If you wish to request any information in relation to the Fund, please contact:

**Responsible Entity — State Street Global Advisors, Australia Services Limited; and**

**Investment Manager — State Street Global Advisors, Australia, Limited**

Level 14, 420 George Street  
Sydney NSW 2000  
Phone: (02) 8249 1100 or 1300 382 689

Email: [managedfundquery@ssga.com](mailto:managedfundquery@ssga.com)  
Website: [ssga.com](https://ssga.com)

**Unit Registry — OneVue Fund Services Pty Limited (“Unit Registry”)**

GPO Box 804  
Melbourne VIC 3001  
Facsimile: 1300 286 587

### Important Information

This product disclosure statement (“**PDS**”) provides a summary of significant information relating to the State Street Australian Equity Fund ARSN 139 341 978 (the “**Fund**”). It includes a number of references marked with a \* to other information in the “**Information Booklet**” which forms part of this PDS. This is important information you should read and consider before making a decision to invest in the Fund. You can access the **PDS** and the **Information Booklet — State Street Active Funds** at [ssga.com](https://ssga.com) or request a copy free of charge by calling us on (02) 8249 1100 or 1300 382 689. The information in this PDS is general only and does not take into account your individual objectives, financial situation or needs. You should consider whether the information in this PDS is appropriate for you in light of your objectives, financial situation or needs. You should consult a licensed financial adviser to obtain financial advice which is tailored to your personal circumstances.

An investment in the Fund is not a deposit with or other liability of any company in the State Street Corporation group of companies including State Street Bank and Trust Company (ABN 70 062 819 630, AFSL 239679) and is subject to investment risk including possible delays in repayment and loss of income and principal invested. No company in the State Street Corporation group of companies, including the Fund’s investment manager State Street Global Advisors, Australia, Limited (ABN 42 003 914 225, AFSL 238276) (“**SSGA**”), State Street Bank and Trust Company, the Responsible Entity and the Fund’s custodian and administrator State Street Australia Ltd (ABN 21 002 965 200, AFSL 241419) (“**SSAL**”) guarantees the performance of the Fund or the repayment of capital or any particular rate of return, or makes any representation with respect to income or other taxation consequences of any investment in the Fund.

The offer made in this PDS is to persons receiving this PDS (electronically or otherwise) within Australia. Applications from outside Australia will not be accepted. References to dollar amounts in this PDS are to Australian dollars.

The Fund is available to wholesale and retail investors who have received personal advice.

## 1. About State Street Global Advisors, Australia Services Limited

SSGA, ASL is the responsible entity of the Fund and is responsible to unitholders for the operation of the Fund under the Corporations Act and the Fund's constitution. As the responsible entity, SSGA, ASL is wholly responsible for the operation of the Fund and any agents that it appoints in its role as Responsible Entity, including the Investment Manager. In this PDS the terms "we", "us" and "our" refer to the Responsible Entity.

As Investment Manager, SSGA manages the assets of the Fund in accordance with the Fund's investment objectives and strategies and acts as distributor of the units in the Fund. SSGA is part of State Street Global Advisors Inc., the asset management arm of State Street Corporation and one of the largest investment managers in the world. As at 30 June 2024, State Street Global Advisors had funds under management of A\$6.54 trillion across a range of investment strategies and markets.

The Responsible Entity may also use the services of other related companies in the administration and management of the Fund and pay fees for their services, including the custodian, SSAL.

## 2. How the State Street Australian Equity Fund Works

The Fund is a registered managed investment scheme structured as a unit trust. It is not listed on any securities exchange. Each unitholder's money is pooled together with other people's money, and the Investment Manager invests that money and manages the assets of the Fund on behalf of all scheme members in accordance with the Fund's investment approach (see section 5). The Australian Securities and Investments Commission (ASIC) has a website [moneysmart.gov.au](https://moneysmart.gov.au) that has more information on managed investment schemes.

You can invest in the Fund directly or indirectly (as an "Indirect Investor") via an Investor Directed Portfolio Service ("IDPS") or IDPS-like scheme, (such as a master trust or wrap account) or a nominee or custody service (referred to in this PDS as a "Platform").

If you invest directly, you will be issued with units in the Fund. If you invest through a Platform, the units will be issued to the Platform and you will not be entitled to exercise the rights and receive the benefits of a unitholder. Transaction confirmations, reports, distribution and withdrawal payments will be sent directly to the Platform operator or custodian on our unit register. Any queries regarding your investment in the Fund must be directed to the relevant Platform operator or custodian.

### Initial Investment

The minimum investment in the Fund is A\$25,000. We may waive this minimum from time to time for certain investors, or decline any application. You can apply to invest by completing the [application form](#) and paying the application money as described in Section 8.

### Additional Investments

You can make additional investments at any time. Simply send the Unit Registry your completed [Additional Investment Form](#), available from our website, along with your payment. If using BPay there is no need to send an Additional Investment Form – you can simply transfer your additional investment amount, quoting your Client Reference Number ("CRN") and BPay Biller Code 264366. If you do not yet have a CRN you can request one by contacting us on (02) 8249 1100 or 1300 382 689. ®Registered to BPay Pty Ltd ABN 69 079 137 518.

### Unit Prices

The price of units will vary as the market value of the assets in the Fund rises or falls. Unit prices are generally determined once each business day based on the net asset value of the Fund, divided by the number of units on issue. However, in unusual circumstances, we may calculate unit prices more than once on any business day, or less frequently as permitted by the Fund's constitution. You can find the most recent unit prices for the Fund at [ssga.com](https://ssga.com).

The constitution allows unit prices to include an allowance for transaction costs (also described as a 'buy/sell spread'). In the case of an application price, the price is increased by an allowance for the estimated costs of the purchase of assets in the Fund. In the case of a withdrawal price, the price is reduced by an allowance for the estimated cost of the sale of assets in the Fund.

We will exercise any discretion we have under the constitution for the Fund in relation to unit pricing in accordance with our unit pricing discretions policy. You can obtain a copy of our unit pricing discretions policy at any time on request, at no charge by contacting us.

### How to Withdraw

You may ask to withdraw part or all of your investment in the Fund at any time. Withdrawal requests are normally processed in cash within three business days. However, the Fund's constitution allows the Responsible Entity, in certain circumstances, to extend the processing period. Withdrawal proceeds are generally paid by direct credit to your nominated Australian bank account.

To request a withdrawal complete a [Withdrawal Request Form](#) from our website and forward to the Unit Registry.

There is no minimum withdrawal amount however, your remaining investment balance must be at least A\$15,000 unless you withdraw all of your investment.

In the unlikely event that the Fund becomes illiquid, you may not be able to withdraw your funds within the usual period upon request. We are not obliged to accept withdrawal requests. See the Information Booklet for more information.

### Processing Applications and Withdrawals

Correctly completed application and withdrawal requests received by the Unit Registry before 2:00pm Sydney time on a Sydney business day, will be processed using the next unit price calculated, based on the market value of Fund assets. Application money should be paid at the time of application.

Units will only be issued upon receipt of application money.

If an application or withdrawal request is received after this time or on a day that is not a Sydney business day, it is deemed to be received on the next Sydney business day. You can find details of the Fund's Holiday Schedule, listing days the unit pricing is suspended and applications and redemptions are not processed due to market closures that impact the Fund at [ssga.com](http://ssga.com).

#### Income Distributions and Reinvestment

The Fund intends to distribute income, if any, to you semi-annually, for the periods ending 30 June and 31 December, in proportion to your unit holdings on these dates. Special distributions of capital or income may be made at any time during the year. Distributions are calculated based on the earnings of the Fund including dividends (and, for the 30 June distribution, realised net capital gains) less any expenses. Generally the Fund distributes all its distributable income to investors each financial year. Distributions will generally be paid within two weeks from the end of the relevant distribution period, although the Fund's constitution allows up to three months. Distributions may be reinvested in additional units (at the next unit price after the end of the relevant distribution period) or paid by deposit to your nominated Australian bank account. **If you do not select an option on the application form, distributions will automatically be reinvested in additional units in the relevant fund.** The Responsible Entity reserves the right to not pay any distribution.

#### Indirect Investors

Investors investing in the Fund indirectly ('Indirect Investors') via a "Platform" do not themselves become investors in the Fund, and accordingly have no right to request withdrawal or other rights as a unitholder. The offer document for your Platform should have further details. If you are an Indirect Investor, generally the relevant Platform operator (or its custodian) acquires the rights of a unitholder and will receive distributions or the proceeds of redemptions on your behalf.

\* You should read the important information about "Processing Applications" and "Processing Withdrawals" before making a decision. Go to section 2 of the Information Booklet "How the State Street Active Funds work"—located at [ssga.com](http://ssga.com) or available by calling us on (02) 8249 1100 or 1300 382 689. The material relating to "Processing applications and withdrawals" may change between the time you read this PDS and the day when you acquire the product.

### 3. Benefits of investing in the State Street Australian Equity Fund

**Benefits of Investing in the Fund include:**

#### Diversified Investment

The Fund provides investors with a cost efficient way of gaining diversified exposure to listed equity securities on the Australian stock market.

#### Objective to Outperformance

The Fund is actively managed with the aim of outperforming the S&P/ASX 300 Index, before management costs, over rolling 5-7 year periods with lower volatility than the benchmark.

#### Experience and Commitment

Having your money managed by the experienced and dedicated teams of one of Australia's largest investment managers.

\* You should read the important information about unitholder communications, the Fund's constitution and the Investment Manager before making a decision. Go to section 3 "Benefits of investing in the State Street Active Funds" of the Information Booklet — located at [ssga.com](http://ssga.com) or available by calling us on (02) 8249 1100 or 1300 382 689. The material relating to "Unitholder Communications" may change between the time you read this PDS and the day when you acquire the product.

### 4. Risks of Managed Investment Schemes

**All Investments Carry Risk.** Different investment strategies may carry different levels of risk, depending upon the assets that are included in the strategy. Assets and strategies with the highest long-term returns may also carry the highest level of short-term risk.

It is important to understand that:

- The value of investments will vary;
- The level of returns will vary and future returns may differ from past returns;
- Investment returns are not guaranteed and investors may lose some of their money;
- Laws affecting your investments in a managed investment scheme may change over time; and
- The appropriate level of risk for you will depend on your age, investment timeframe, where other parts of your wealth are invested and your risk tolerance, such as how comfortable you are with the possibility of losing some of your money.

#### Significant Risks of this Fund include:

- **Investment Strategy Risk:** is the risk that the Fund's investment strategy will fail to perform as expected in which case the Investment Manager's investment objective for the Fund may not be achieved.
- **Interest Rate Risk:** - Interest rate risk is the risk that interest rate movements will have a negative impact on investment value or returns.
- **Business Risk:** includes those risks that arise from carrying on a complex business, such as compliance and disaster recovery.

- **Fund Risk:** includes the potential termination of the Fund, change in the fees and expenses (in accordance with the Fund's constitution), change in the investment professionals of the Responsible Entity or Investment Manager, or the risk of error in the administration of the Fund.
- **Market risk:** is the risk that the value of the Fund's investment portfolio will fluctuate as a result of changes in market prices. Market risk is influenced by economic, technological, political and legal conditions, and even sentiment, all of which can change. This can mean that assets held by the Fund in those markets may fall in value. Growth assets are generally considered to have a higher risk/ return profile than income producing assets such as fixed interest securities and cash
- **Credit Risk:** is the risk that a counterparty will fail to perform contractual obligations.
- **Liquidity Risk:** is the risk that investments may not be able to be realised quickly for their market value. It can relate both to the liquidity of the Fund's investments, and investors' ability to withdraw from the Fund for cash
- **Cash Flow Risk:** is the risk that future cash flows from investments will fluctuate.
- **Regulatory and Taxation Risk:** is the risk that the Fund or you as a unitholder may be adversely affected by future changes in applicable laws and regulations, including tax laws (see section 7).
- **Inflation Risk:** this is the risk that the prices of goods and services will rise faster than the value of your investments.
- **Derivatives Risk:** a derivative instrument depends on the characteristics and value of an underlying security such as a commodity, bond, equity or currency. The use of derivatives such as futures and options may expose a Fund to additional risks associated with the underlying security, such as the risk that the underlying security does not perform as expected or the derivative contract or counterparty does not perform as expected. It is not intended to use derivatives to gear the Fund. However, the use of derivatives could have a negative impact if there is a disruption in normal trading in the derivatives so that it is not possible to close out trades in a timely way.
- **Individual Company or Security Risk:** is the risk that individual assets of the Fund may fluctuate in value due to specific circumstances applicable to the relevant assets, such as the economic environment or product offering, and this may have a negative effect on the Fund's value.
- **Active Management:** the Fund actively seeks to invest in attractive securities, rather than investing in a predetermined basket of securities such as an index. The Fund may underperform the stated benchmark due to securities choices or otherwise fail to achieve its objectives.

\* You should read the important information about "Risks of managed investment schemes" before making a decision. Go to section 4 of the Information Booklet — located at [ssga.com](http://ssga.com) or available by calling us on (02) 8249 1100 or 1300 382 689. The material relating to "Risks of managed investment schemes" may change between the time you read this PDS and the day when you acquire the product.

## 5. How We Invest Your Money

**Warning:** When choosing whether to invest in the Fund you should consider the likely investment return, the risks and your investment time frame.

### State Street Australian Equity Fund

<b>Description of the Fund</b>	<p>The Fund invests in listed Australian securities from the S&amp;P/ASX 300 Index. It uses a long-only strategy which aims for a fully-invested exposure to equities, with no short selling and no leverage.</p> <p>The strategy looks for high quality companies that are reasonably valued and have an improving growth outlook and positive investor sentiment. Via security selection and portfolio construction, the implemented portfolio is expected to have a lower level of absolute risk (as defined by standard deviation of returns) than the market index, and the potential to provide total returns above the market index over the long term.</p> <p>The Fund's investment strategy may include the use of options, futures and other derivatives to reduce risk or gain market exposure when necessary to do so. These instruments are not used speculatively and are never used to gear the Fund. The fund is a long-only strategy which aims for a fully-invested exposure to equities, with no short selling and no leverage.</p>
<b>Investment return objective</b>	<p>The objective of the Fund is to outperform the S&amp;P/ASX 300 Accumulation Index, before management costs, over rolling 5 year periods with a lower level of variability.</p> <p>There is no guarantee that this objective will be met.</p>
<b>The Fund is suitable for</b>	<p>The Fund is suitable for investors seeking capital growth over the long term through a diversified portfolio of Australian equities, who are also seeking both active management and lower volatility than the broad equity market.</p>
<b>Minimum suggested investment timeframe</b>	5 years
<b>Risk Level</b>	High
<b>Asset Allocation Ranges*</b>	<p>Australian Equities: 95 - 100%</p> <p>Cash: 0 - 5%</p>
<b>Benchmark</b>	The benchmark for the Fund is S&P/ASX 300 Accumulation Index.
<b>Fund Performance</b>	<p>For information on the performance of the Fund, including performance history (as it becomes available), fund size and some security allocation information, please visit <a href="https://ssga.com">ssga.com</a></p> <p>Please note that past performance is not a reliable guide to future performance.</p>

\* Effective exposure includes the use of any derivatives. Exposure may passively exceed these ranges due to market movement, investor inflows and outflows or for reasons outside of the Responsible Entity's control and, if this occurs, it will be corrected as soon as practicable.

### Ethical Considerations

The Manager's investment decisions in respect of the Fund are primarily based on economic factors and they do not specifically take into account labour standards or environmental, social or ethical considerations in the selection, retention or realisation of investments.

### Changing the Investment Strategy

We reserve the right to close or terminate the Fund and change the Fund's investment return objective, asset classes and asset allocation ranges. We will inform investors of any material change to the Fund's details in their next regular communication or as otherwise permitted by law.

## 6. Fees and Costs

### DID YOU KNOW?

Small differences in both investment performance and fees and costs can have a substantial impact on your long-term returns.

For example, total annual fees and costs of 2% of your account balance rather than 1% could reduce your final return by up to 20% over a 30 year period (for example, reduce it from \$100,000 to \$80,000).

You should consider whether features such as superior investment performance or the provision of better member services justify higher fees and costs.

You may be able to negotiate to pay lower fees. Ask the Fund or your financial adviser.

### TO FIND OUT MORE

If you would like to find out more, or see the impact of the fees based on your own circumstances, the **Australian Securities and Investments Commission (ASIC)** Moneysmart website ([moneysmart.gov.au](http://moneysmart.gov.au)) has a managed funds fee calculator to help you check out different fee options.

The following table shows the fees and costs you may be charged for investing in the Fund. You can also use this information to compare fees and costs with those of other investment funds. The fees and costs may be deducted from the assets of the managed investments scheme as a whole.

### Fees and costs summary

#### State Street Australian Equity Fund

Type of Fee or Cost	Amount	How and when paid
<b>Ongoing annual fees and costs</b>		
<i>Management fees and costs</i> The fees and costs for managing your investment	0.70 % pa <sup>1</sup> of the net asset value of the Fund	These fees are calculated daily and paid out of the assets of the Fund monthly in arrears
<i>Performance fees</i> Amounts deducted from your investment in relation to the performance of the product	Nil	
<i>Transaction costs</i> The costs incurred by the scheme when buying or selling assets	Estimated to be 0.00% pa	These costs are paid out of the assets of the Fund and reflect the net transaction costs after any buy/sell spread recoveries charged on transactions related to investor applications and redemptions
<b>Member activity related fees and costs (fees for services or when your money moves in or out of the scheme)</b>		
<i>Establishment fee</i> The fee to open your investment	Nil	
<i>Contribution fee</i> The fee on each amount contributed to your investment	Nil	
<i>Buy-sell spread<sup>2</sup></i> An amount deducted from your investment representing costs incurred in transactions by the scheme	Buy spread: 0.20 % Sell spread: 0.20 %	Estimate transaction costs are allocated when investors apply for, or redeem, units by incorporating buy/sell spreads in the unit prices
<i>Withdrawal fee</i> The fee on each amount you take out of your investment	Nil	
<i>Exit fee</i> The fee to close your investment	Nil	
<i>Switching fee</i>	Nil	

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### The fee for changing investment options

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<sup>1</sup> The amount of this fee includes both the Investment Manager's and Responsible Entity's fees. Please note that past costs are not necessarily a reliable indicator of future costs. This amount can be negotiated if you are a wholesale client. Indirect costs from underlying investments form part of the management costs such that you only pay the rate of the management costs set out in this document.

<sup>2</sup> This amount is retained in the Fund and is not a fee charged by the Responsible Entity. In some circumstances, including times of reduced market liquidity, we may vary the buy/sell spread, without prior notice.

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The management fees and costs for the Fund include the net effect of Goods and Services Tax (GST), which is the applicable rate of GST less any reduced input tax credit available to the Fund. We may increase the fees or expense recovery amounts which comprise the management costs for the Fund or introduce new fees due to reasons such as changing economic conditions and changes in regulation. If we intend to do so, we will give you at least 30 days' prior notice. We cannot charge more than the Fund's constitution allows, and unitholder approval is required to change the constitution in this regard.

The Fund incurs expenses when assets are bought and sold, such as brokerage, bid-offer spread and settlement costs. Net of amounts recovered as the buy/sell spread, these transactional costs are estimated as approximately 0.00% of the net asset value of the Fund.

### Example of Annual Fees and Costs<sup>3</sup>

This table gives an example of how the ongoing annual fees and costs in this product can affect your investment over a one year period. You should use this table to compare this product with other managed investment schemes.

Example - State Street Australian Equity Fund		Balance of \$50,000 with a contribution of \$5,000 during the year
Contribution Fees	Nil	For every additional \$5,000 you invest you will be charged <b>\$0</b> .
<b>PLUS</b> Management fees and costs	0.70 % pa	<b>And</b> , for every \$50,000 you have in the State Street Australian Equity Fund, you will be charged or have deducted from your investment <b>\$350.00</b> each year.
<b>PLUS</b> Performance fees	Nil	<b>And</b> , you will be charged or have deducted from your investment <b>\$0</b> in performance fees each year
<b>PLUS</b> Transaction costs	0.00% pa	<b>And</b> , you will be charged or have deducted from your investment <b>\$0</b> in transaction costs
<b>Equals</b> Cost of State Street Australian Equity Fund		If you had an investment of \$50,000 at the beginning of the year and you put in an additional \$5,000 during that year, you would be charged fees and costs in the range of:  <b>\$350.00</b>  <b>What it costs you will depend on investment option you choose and the fees you negotiate.</b>

<sup>3</sup> The example is provided for illustrative purposes only.

**Warning:** If you are a retail client and consult a financial adviser, additional fees may be payable to the adviser, as set out in the Statement of Advice they give you.

\* You should read the important information about "Fees and costs" before making a decision. Go to section 6 of the Information Booklet — located at [ssga.com](http://ssga.com) or available by calling customer services on (02) 8249 1100 or 1300 382 689. The material relating to "Fees and costs" may change between the time you read this PDS and the day when you acquire the product.

## 7. How Managed Investment Schemes are Taxed

Registered managed investment schemes do not pay tax on behalf of resident unitholders. Rather, unitholders are assessed for tax on any income and capital gain generated by the managed investment scheme.

**Warning:** Investing in a registered managed investment scheme is likely to have tax consequences, and we strongly advise that you seek professional tax advice.

\* You should read the important information about “How managed investment schemes are taxed” before making a decision. Go to section 7 of the Information Booklet – located at [ssga.com](http://ssga.com) or available by calling us on (02) 8249 1100 or 1300 382 689. The material relating to “How managed investment schemes are taxed” may change between the time you read this PDS and the day when you acquire the product.

## 8. How to Apply

To invest into the Fund:

- 1 Read this PDS together with the Information Booklet.
- 2 Complete the [Application Form](#) which is available at [ssga.com](http://ssga.com) or call us on (02) 8249 1100 or 1300 382 689 to obtain an application form. If you are an Indirect Investor, contact your Platform operator.
- 3 Ensure you insert the dollar amount you wish to invest in the Fund. Payment must be made by the 2pm cut-off for applications on the day you apply for units.

Payment may be made either by electronic funds transfer, including BPay, as noted on the application form.

If you are paying by BPay please select this payment method at section 11 of the application form to request a Client Reference Number ('CRN'). Once we provide you with your CRN please transfer your funds to enable us to issue you with units in the Fund. You will need to quote the Fund's **BPay biller code 264366** and your **CRN**.

- 4 Read and sign the declaration included in the application form.
- 5 Attach all supporting information including your completed Client Identification form(s) which is available at [ssga.com](http://ssga.com), and certified identification documents.
- 6 Send completed original application forms and supporting documentation to:  
State Street Global Advisors - Unit Registry  
GPO Box 804  
Melbourne VIC 3001

### Cooling off

If you are investing directly in the Fund you have a 14 day cooling off period during which time you may request in writing that SSGA, ASL provide you with a refund. This “cooling off right” allows you to have your money repaid after any adjustments for market movements, transaction costs, and taxes (if any). The amount repaid to you under the cooling off provisions may be less than the amount you invested. You can exercise your right by writing to us within 14 days commencing on the earlier of the date you receive confirmation of your investment or the end of the fifth

business day after the day on which units were issued to you.

The right terminates immediately if you exercise a power or right under the terms of the Fund such as selling part of your investment.

### Complaints

The Responsible Entity has established procedures to deal promptly with complaints in relation to the management or administration of the Fund. Complaints can be made to:

#### Compliance Manager

State Street Global Advisors, Australia Services Limited  
Level 14, 420 George Street  
Sydney NSW 2000  
Phone: (02) 8249 1100 or 1300 382 689

Only unitholders may lodge complaints with SSGA, ASL. Indirect Investors may be able to lodge a complaint with their Platform operator.

If an issue has not been resolved to your satisfaction, you can lodge a complaint with the Australian Financial Complaints Authority, or AFCA. AFCA provides fair and independent financial services complaint resolution that is free to consumers.

Website: [www.afca.org.au](http://www.afca.org.au)

Email: [info@afca.org.au](mailto:info@afca.org.au)

Telephone: 1800 931 678 (free call)

In writing to: Australian Financial Complaints Authority,  
GPO Box 3, Melbourne VIC 3001

### Additional information

#### Updated Information

Information in this PDS is subject to change from time to time. Information that is not materially adverse can be updated by us by placing such information on the website, [ssga.com](http://ssga.com). A paper copy is also available free of charge by calling us on the number below.

**Responsible Entity — State Street Global Advisors, Australia Services Limited; and**

**Investment Manager — State Street Global Advisors, Australia, Limited**

Level 14, 420 George Street  
Sydney NSW 2000

Phone: (02) 8249 1100 or 1300 382 689